WHAT MIGHT HELP

Here are some things which might make it easier for you to visit a dentist. You can tick any that are important to you.

1. PEOPLE

It might help me if...

- **O** I knew that the dentist would not make any negative remarks about my teeth or my oral hygiene, and would not be horrified by the state of my mouth
- O it was a female / a male dentist
- O the dentist was older / younger
- **O** I knew that the dentist would not think it silly if I had a panic attack and/or started crying or shaking
- O I knew that the dentist would not lecture me
- O I could meet the dentist just for a chat, to see if I liked them
- O I could address my dentist by their first name
- O the dentist took things at my pace
- O the dentist could assure me that treatment will be comfortable
- O the dentist was very gentle
- ${\bf O}$ the dentist was laid-back
- ${\bf O}$ the dentist was serious
- O the dentist had a sense of humour
- **O** the dentist didn't wear a white coat or other colours I've come to associate with bad experiences
- O I could trust the dentist
- **O** the dentist would listen to me explaining my fears
- **O** the dentist would respect my need not to be told everything upfront and would break "the bad news" gently
- O the dentist was completely honest with me
- **O** the dentist was very patient with me and didn't rush things
- O the dentist wasn't bossy and did things together with me rather than to me
- O I could work towards seeing a dentist with the help of a therapist or counsellor
- O I could see a therapist or counsellor for other problems I'm experiencing first
- **O** my partner, a friend or family member would be with me in the waiting room
- **O** my partner, a friend or family member could be with me during treatment
- O a female nurse or assistant was present at all times

- O the nurse or assistant held my hand
- O the dentist and/or nurse touched me as little as possible
- **O** I could let the dentist know about my fears in writing beforehand, because I would find it difficult to speak up
- O other:

2. DENTAL VISITS

It might help me if...

- O I would not be left waiting
- O I could have an appointment first thing in the morning
- O I could have an appointment later in the day
- O I knew I wouldn't have to sit in "the chair" during the first appointment
- ${\bf O}$ the dentist could have a quick look at my teeth outside the chair first
- O the dentist would not call out numbers when looking at my teeth
- O I knew that the dentist wouldn't use a pick (explorer), or would only do so very gently
- **O** the dentist would work out a <u>stop signal</u> with me, such as raising a hand, and would stop whenever I felt like taking a break
- O the dentist would allow me to "practice" giving the stop signal
- **O** the dentist had some way of figuring out when I need a break or when I'm distressed, because I feel <u>unable to give a stop signal</u>
- **O** the dentist would <u>stop frequently</u> to check if I'm OK, and only continue if I give the goahead
- **O** the dentist would do the treatment in <u>short bursts of time</u> until I feel confident that I can cope
- **O** the dentist explained to me in advance how a procedure will be done
- **O** the dentist talked to me as they work, explaining each step of the procedure and what I will feel or hear

- **O** the dentist would do some small and easy procedures first so that I could learn to trust them
- O the dentist would check that I'm totally numb before starting any treatment
- O the dentist could reassure me that treatment will be pain-free
- O I knew as little as possible of what is going on
- O I could have an <u>anti-anxiety medication</u> to allow me to attend my appointment
- O I could be <u>sedated</u> during treatment
- O I could have <u>nitrous oxide</u> (laughing gas) during treatment
- **O** the dentist would do all the "big work" during one or more longer appointments first, so that it would be out of the way
- O I could have shorter appointments
- O I could have longer but fewer appointments
- **O** the dentist would show me why they suggest each treatment, what the alternatives, and give me time to think about their suggestions
- **O** the dentist would write down or email the different treatment options so that I can read up on them and think about them
- **O** the dentist would <u>show me what instruments they were going to use</u>, explain how they work and demonstrate them to me, provided it's not too scary for me
- ${\bf O}$ I were allowed to hold the suction tool myself
- O I knew that there was a way of reducing or eliminating my gag reflex
- O I could sit up during certain parts of the treatment
- O I would not be tipped back too far
- O injections would only be used when absolutely necessary
- O I knew that the dentist was able to give painless injections
- O other:

3. SELF-HELP

It might help me if...

- O I could learn deep breathing techniques first
- O I imagined myself in a calm and relaxing place, such as a beautiful garden or a beach
- O I could bring my phone or mp3 player and listen to music on my headphones
- O I could bring a blanket (or a weighted blanket) to cover myself during treatment
- O I kept my eyes closed during treatment
- O I kept my eyes open during treatment
- O I brought a stress ball or a fidget widget
- O I could bring my virtual-reality headset and watch a movie or play video games
- O I could bring a comforting object, for example a soft toy or a lucky charm
- O I wore dark sunglasses to block out bright lights
- O other:

4. TECHNOLOGY

It might help me if...

- O a <u>numbing gel</u> would be applied first so I couldn't feel the needle going in
- **O** the dentist had a computer-controlled injection system such as <u>The Wand</u>
- O I had some sort of gadget I could use to tell my dentist if I need a break
- O there was <u>music</u> or the radio playing in the background
- O I could watch TV/DVDs during treatment
- **O** the dentist had a digital scanner to avoid having impressions taken
- **O** some way could be found to reduce the <u>gag reflex</u> during x-rays
- **O** an alternative injection technique could be used which reduces the <u>numb sensation</u> as this makes me panicky
- **O** a local anaesthetic which <u>doesn't contain epinephrine</u> could be used, as I have had bad reactions to local anaesthetic reactions in the past
- O other:

5. ENVIRONMENT

It might help me if...

- O Instruments were hidden out of sight
- O The door to the treatment room was left open
- O There was no dental practice smell
- ${\bf O}$ The practice didn't look too clinical
- **O** There were no toys lying around in the waiting room
- O There were no pictures or brochures of teeth in the waiting room

O other:

You can find more suggestions for dealing with common fears in Dental Fear Central's <u>Common Fears</u> and <u>What Can Help</u> sections.

